

23 February 2023 at 7.00 pm

Council Chamber, Argyle Road, Sevenoaks

Published: 03.03.23



## People & Places Advisory Committee

At the above stated meeting the attached presentations and documents were tabled for the following items

	Pages
6. <b>Everyone Active - White Oak Leisure Centre Presentation</b>	(Pages 1 - 28)
7. <b>West Kent Housing - Dealing with ASB</b>	(Pages 29 - 50)
9. <b>Community Mobilisation Update</b>	(Pages 51 - 62)

If you wish to obtain further factual information on any of the agenda items listed above, please contact the named officer prior to the day of the meeting.

Should you need this agenda or any of the reports in a different format, or have any other queries concerning this agenda or the meeting please contact Democratic Services on 01732 227000 or [democratic.services@sevenoaks.gov.uk](mailto:democratic.services@sevenoaks.gov.uk).

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# PEOPLE AND PLACES ADVISORY COMMITTEE

Page 1

Agenda Item 6

23.02.2023



# AGENDA

- Introductions
  - Everyone Active – Company Update
  - Modular Builds
  - Mobilisation
- Page 2
- Centre Performance
  - Health & Wellbeing Update

# INTRODUCTIONS

Duncan Cogger  
Hasan Romel  
Ashley King  
Robert Hutton

Regional Manager  
Area Contract Manager  
General Manager  
Community & Sport Development Manager

Page 3

Agenda Item 6

# EVERYONE ACTIVE – COMPANY UPDATE

Agenda Item 6

- EA Longest established local authority leisure facility management company starting in 1987
- Started with one facility in Hinkley, Leicestershire where our head office remains, and now grown to over 230 facilities nationwide in partnership with 65 local authorities and partners
- Portfolio of sites -
  - Leisure Centres
  - Dual use school facilities opening facilities in harder to reach areas
  - Golf courses, Parks, Pavilions and Open Spaces
  - Theatres, Museums and Heritage Sites
  - Community Centres
- Employees in excess of 15,000 ranging from head office support, regional support and site based teams
- Managed current utility crisis by advanced purchased of utilities
- Huge digital innovation including bookings app, social media, Everyone on Demand, colleague training and operational checks
- Sporting champions scheme supporting up and coming and elite athletes to progress in their chosen sports



# EVERYONE ACTIVE'S NEW BUILD EXPERIENCE



Page 5

Agenda Item 6

## HARROW LODGE LEISURE CENTRE – HAVERING COUNCIL

### REPLACEMENT OF HORNCHURCH SPORTS COMPLEX

- Increased membership base from 4,500 members to 6,300 members
- Increased swimming lesson participation from 1,400 swimmers to 2,300 swimmers
- Huge increase in participation
- Substantial increase in turnover and profitability
- Huge reduction in energy consumption and carbon emissions

Opened – April 2021

Cost - £23.1 million (Delivered on budget)

Builder – Metnor

Architect – GT3

Facility Mix -

- 120 station fitness suite
- 3 x studios & HIIT Studio
- 4 court sports hall
- 25m, 8 lane pool
- Diving pool with moveable floor
- Café, with internal and external servery
- Meeting rooms
- Treatment rooms



Page 6



## RAINHAM LEISURE CENTRE – HAVERING COUNCIL

### REPLACEMENT OF CHAFFORDS SPORTS CENTRE

- Modular design, pool one level, built above ground, reduction in excavation and build costs
- Targets to increase membership base from 600 members to 3,000 members
- Increased swimming lesson participation from 550 swimmers to 1,200 swimmers
- Substantial increase in turnover and profitability
- Huge reduction in energy consumption and carbon emissions

Due to open – June 2023

Cost - £8 million (Will be delivered on budget)

Developer – ReCreation

Builder - Piperhill

Facility mix

- 80 station fitness suite
- 2 x studios
- 25m, 6 lane pool
- Reception café and seating area
- Children’s play ground and sensory garden



# MOBILISATION

- Pre-sales for memberships started 1<sup>st</sup> November 2021 from old White Oak Leisure Centre.
- 428 fitness members and 187 Swimming Lesson members transferred across their memberships from Sencio Community Leisure.
- Centre was handed over by ISG on the 11<sup>th</sup> February 2022.
- Centre was officially opened on the 12<sup>th</sup> February 2022.

Page 6



# CONSULTATION

- Online colleague consultation on 26<sup>th</sup> June 2021.
- In-person colleague consultation on 24<sup>th</sup> and 27<sup>th</sup> November 2021..
- Held consultation meetings with clubs and school to ensure clubs and schools retained their bookings where possible
- Held consultation meetings with Prime Time user group to ensure a programme is setup to retain and attract new users in to the group.
- Meet with local union representative regarding TUPE, colleague structure and pay review.



# TRAINING & RECRUITMENT

- **83%** Workforce are Swanley Resident.
- EA continue to work closely with educational partners and employment organisations, and the Council to maximise local employment and work placement opportunities for residents, in particular 'young people' and those 'Not in Education, Employment or Training' (NEET) in the Swanley area.
- **3** NPLQ courses delivered in WOLC, **24** qualified lifeguard **10** courses funded by EA, this is despite national Page 9  
Portage.
- **9** colleagues achieved Swim Teachers qualifications.
- **1** colleague achieved Exercise Referral Qualification.
- **4** colleagues achieved Group Exercise qualification.
- **3** apprentices recruited – all Swanley resident.
- **2** work experience placements from local school.
- **10** colleagues achieved National Pool Plant Operator qualification.
- Over **200 hours** of volunteer used in various roles since opening.



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# OPENING WEEKEND

- The centre officially opened to the public on Saturday 12<sup>th</sup> February with an Open Weekend Event, with free activities throughout for the local community to engage with.
- The Event saw more than 10,000 people attend the free taster events.
- Local sports clubs including White Oak Gymnastics club and Oaks Martial arts, as well as our own badminton and trampolining coaches running taster sessions in the sports hall and multi purpose rooms. The Opening Weekend was also the local communities first opportunity to witness and take on the TAGactive arena, with almost 2000 sessions taking place over the duration of the event.

Page 10



SPORTS AND  
FITNESS FOR

**EVERYONE**

everyone  
ACTIVE

# CELEBRITY ATHLETES



## **Colin Jackson, CBE**

Olympian and winner of world, European and Commonwealth gold medals

## **Grant Turner**

London 2012 Olympian • British record holder  
European medallist • World championship finalist

## **Katie Skelton**

London 2012 Olympian - 6th team final • World finalist  
European medallist • Aquabatix performer

## **Adele Carlsen**

Commonwealth medallist • World finalist • European medallist  
Olympic artistic swimming manager 2012 and 2008 • Aquabatix Director

## **Jamie Knight**

Professional Football Freestyler • 2 x Guinness World Record Holder  
World Championship Finalist (Top 10) • Official UEFA EURO 2020 Global Mascot

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# ENTERTAINMENT

- Face Painting
- Balloon Artist
- Jamie Knight football skills showcase
- Stilt walkers
- Ninja for Tag Active area
- Everyone Active Bee
- Mr Zoggy

Page 12



Agenda Item 6



# CENTRE ATTENDANCE



**440,307**

TOTAL VISITS

**180,252**

SWIMMING VISITS

**139,954**

FITNESS VISITS

**53,405**

SOFT PLAY & TAG ACTIVE VISITS

**13,202**

SPORTS HALL VISITS

**15,102**

FEEL GOOD SUITE VISITS

**37,009**

OTHER ADMISSIONS



Agenda Item 6

Page 13

# MEMBERSHIP STATISTICS



**3,425**

FITNESS MEMBERS

**2,939**

MEMBERS ON DD

**486**

ANNUAL MEMBERS

Agenda Item 6

Page 14

**791**

SWIM LESSON MEMBERS

**100%**

MEMBERS ON DD

**208**

PRIVATE LESSONS





# SWIMMING LESSON STATISTICS



**31,493**

TOTAL LESSON ATTENDANCE

**1,000+**

TOTAL LESSONS DELIVERED

Page 15

**150+**

ADULT LESSONS DELIVERED

**25+**

CRASH COURSE DELIVERED



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# WHITE OAK LC - 1<sup>st</sup> BIRTHDAY

6000+

TOTAL VISITS

45

NEW MEMBERS

14+

FREE ACTIVITIES

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Page 16



SPORTS AND FITNESS FOR **EVERYONE**

everyone  
ACTIVE

# LESLIE REEVES PLAQUE UNVEILING



# EVERYONE ACTIVE: THE STORY SO FAR

Since opening in February 2022 Everyone Active at White Oak Leisure Centre have worked to embed ourselves within the community, working with both Sevenoaks District Council and other agencies to deliver excellent facilities and programmes for the people of Swanley.

Page 18



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ACTIVE

EVERYONE

everyone  
ACTIVE

# SPORTS DEVELOPMENT AND COMMUNITIES CONTRACT HIGHLIGHTS - MEMBERSHIPS



## Free Ukrainian Refugee Memberships

Across the company Everyone Active have been offering free 12 month memberships for Ukrainian refugees escaping the current conflict in Ukraine

## Free Parkinsons Memberships

From 11th April, people with Parkinson's were given the opportunity to sign up for a free Everyone Active membership.



Page 1

CARED FOR CHILDREN		CARE EXPERIENCED YOUNG PEOPLE
0-10yrs	11-16yrs	16-25yrs
SWIM	GYM	
SYNERGY DANCE	SWIM	
SOFT PLAY	GYM	GROUP EX
As turn 11yrs Can be renewed after 12 months	As turn 16yrs Can be renewed after 12 months	As turn 26yrs Can be renewed after 12 months
Council Family Support Teams / Foster Care/ Identity card	Council Family Support Teams / Foster Care/ Identity card	

## Children in Care Free Memberships

Everyone Active are offering free memberships to Cared for Children and Care Experienced Young People with a direct referral from Council family support teams.



## Sporting Champions

Applications for our 'EA Sporting Champion Scheme' opened on 1<sup>st</sup> July. A total of 6 applicants were successful, these successful applicants will receive a free annual membership to use our centres as well as receiving mentoring and support from our Olympic Athletes!

**GP Exercise Referral**

GP Exercise Referral Exercise Referral is a 12 week programme of exercise specifically for those with long term health conditions.

GP exercise referral activities include group exercises, gym and swimming.

GP Exercise Referral is available at your local leisure centre and can be accessed with a referral. Contact your GP exercise referral team for more information.

www.everyoneactive.com

Moving more can help you:

- Maintain a healthy weight
- Manage and reduce pain
- Stay mobile
- Sleep better
- Improve your mood
- Sharpen your memory
- Have healthy muscles and bones
- Meet like-minded people

## Exercise Referral Programme

Our Exercise Referral programme officially launched in January 2023, this programme will continue to develop throughout 2023 and will evolve to meet the needs of residents in Swanley and Sevenoaks District

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# COMMUNITY HEALTH & WELLBEING 2023

**114**

**PARKINSON'S  
MEMBERSHIPS**

**97**

**SOCIAL  
PRESCRIBING**

**209**

**UKRAINIAN  
GUEST  
MEMBERSHIPS**

**6**

**CARED FOR  
CHILDREN  
MEMBERSHIPS**

**6**

**CARE  
EXPERIENCED  
MEMBERSHIPS**

# SPORTING CHAMPIONS

everyone ACTIVE

## SPORTING CHAMPIONS 2023

Applications are opening on  
Monday 13th February

Page 21



The Sporting Champions scheme from Everyone Active gives talented athletes the opportunity to make use of training support and mentoring sessions to further their burgeoning careers.

Launched in 2016, the Sporting Champions scheme has been responsible for more than £1 million worth of support to over 1,000 athletes across a huge variety of disciplines.

From a total of 30 Sporting Champions competing at the Tokyo Olympics and Paralympics, our athletes achieved a combined five gold, two silver and three bronze medals.

- Currently have 6 Sporting Champions based at White Oak Leisure Centre competing regionally and higher in sports from swimming to BMX
- The window for the new applications opened on Monday 13<sup>th</sup> February

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everyone  
ACTIVE

EVERYONE

everyone  
ACTIVE

# EXERCISE REFERRAL PROGRAMME

- The first GP exercise referral programme in the Sevenoaks District launched at White Oak Leisure Centre in January 2023.
- The programme enables local GPs, health workers and One You Kent to refer patients for a 12-week programme to benefit individuals with long-term health conditions, including asthma, arthritis, high blood pressure, diabetes and obesity, as well as depression, anxiety, osteoporosis and other conditions, including rehabilitation from Covid-19.
- Once referred to the 12-week programme, individuals will have an initial consultation and will use the EXi app (NHS approved and developed by physiotherapists), which prescribes specific exercises to do each week. Two further consultations will follow to ensure the programme is working well.
- The Exercise referral membership costs £22.50 a month with the scheme lasting 12 weeks.

Page 22

Agenda Item 6





# LOCAL PROGRAMMES



## Reconnect Programme

We obtained £15,000 of funding via the Reconnect Programme. We provided free swimming lessons and free swimming weekends throughout the Summer Holidays for those eligible. We also offered discounted swimming for all other children on specified dates, discounted gym memberships and discounts for TAGactive and soft play during the summer holidays.

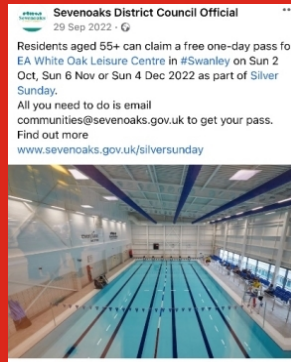
## This Girl Can – Back 2 Swimming

In partnership with the council and funded by the This Girl Can Campaign we delivered a 6 week back to swimming programme and are set to deliver 2 more programmes in 2023.



## Job Centre training - Sharing insights into the leisure industry and career paths

We have been working with job centres and sharing insights into the leisure industry and career paths available to potential job seekers. This has included delivering training with case workers and direct interaction with customers.



## Silver Sunday

The Council's Silver Sunday Campaign celebrated its 10<sup>th</sup> Anniversary this year, White Oak Leisure Centre participated by providing one day leisure passes for Sevenoaks residents over the age of 55 on Sunday 2<sup>nd</sup> October, 6<sup>th</sup> November and 4<sup>th</sup> December. The pass included full access to the available facilities throughout the centre.



# OUTREACH AND ENGAGEMENT



Page 24



- Themed soft play and TAGactive sessions at Easter, Halloween and Christmas
- Cherry Avenue Outreach Event – 30<sup>th</sup> May
- West Kent Jobs and Training Fairs – 14<sup>th</sup> June, 20<sup>th</sup> July
- Riverside School SEN Work Experience - 20<sup>th</sup> June - 1<sup>st</sup> July 2022
- Horizons Primary School Summer Fair – 25<sup>th</sup> June 2022
- We Are Beams Colour Dash - 3<sup>rd</sup> July 2022
- Crockenhill Primary School Funday – 9<sup>th</sup> July 2022
- Feel Good Social Events – Regular Thursday Afternoon Tea and Christmas party
- National Apprenticeship Week from 6<sup>th</sup> - 12<sup>th</sup> February 2023
- Ongoing support for neighbouring schools PTA fund raising
- Regular provision for We are Beams activity days

# EVERYONE ACTIVE: WHAT TO LOOK FORWARD TO

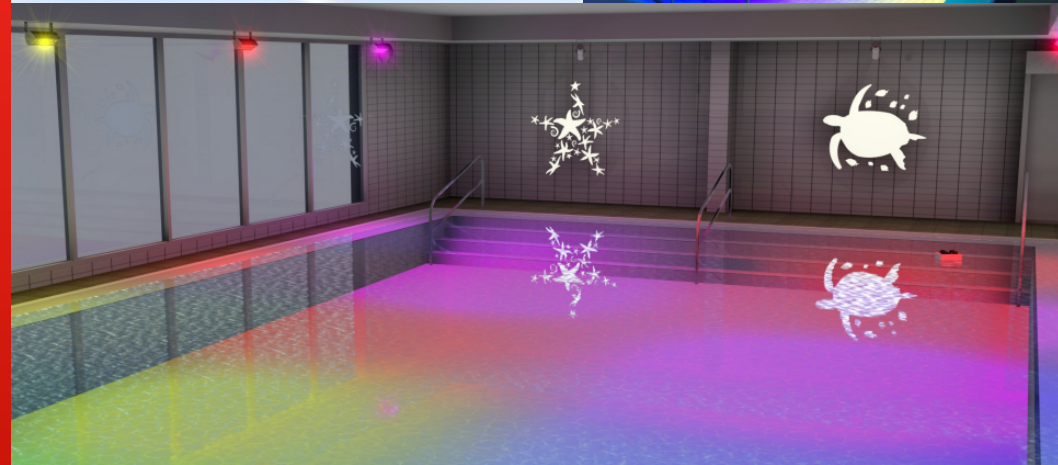
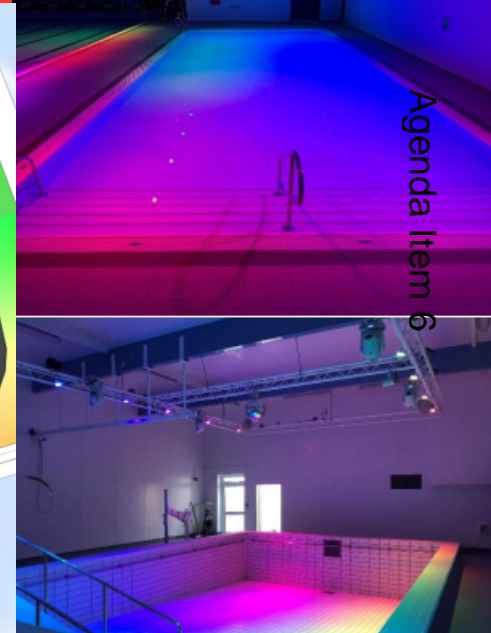
- Continue to grow the Exercise referral programme and tailor it to the needs of the community.
- Implementation of the Good Boost Programme, helping users with MSK conditions.
- Implementation of activities funded by the Holiday and Activities programme from DFE
- Continue to explore all funding opportunities, especially those that benefit the immediate community in Swanley.
- Continue to support schools and other community organisations

Page 25

# EVERYONE ACTIVE: WHAT TO LOOK FORWARD TO – SENSORY POOL

Sensory pools make hydrotherapy and movement development more engaging. The use of carefully planned lighting, projections and atmospherics can encourage even the most reluctant user to be more motivated to enter the pool.

- LED Colour Mixing Floodlights
- Image Projectors
- Water-resistant Speakers
- Floating Switches/Remote



# THANK YOU & QUESTIONS

Page 27

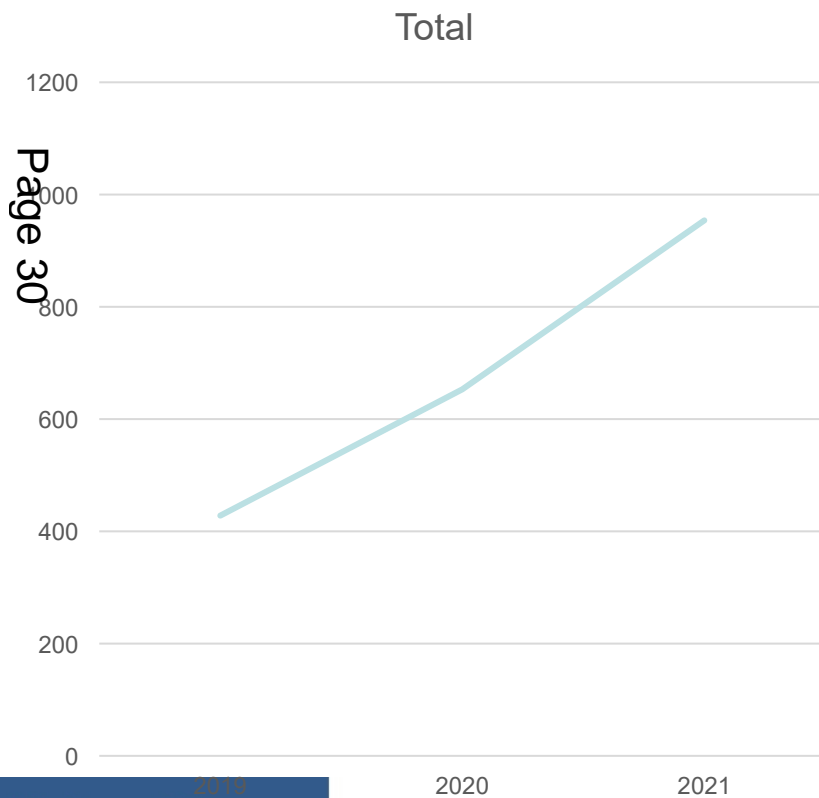
Agenda Item 6

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# West Kent's Community Safety Approach

# Where we are now



## Rise in cases since COVID

2019 – 428

2020 – 653

2021 – 954

2022 - 958

129% increase in reports



# What's new

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New Community Safety  
Policy and Procedure in  
December 2022

Launched the ASB APP in  
September 2022

# Community Safety Policy and Procedure

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Went live in December 2022

Clear definition of what ASB is and what we wont deal with as ASB

Changes “who deals with what”

Training for Tenancy Services Officer, Extra Scheme Managers  
and Customer Services

Tenancy Sustainment is the end goal

# What is Anti-Social Behaviour?

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Page 33



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**WestKent**

Places to live. Space to grow.

# What is ASB?

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## •2Meaning of “anti-social behaviour”

•(1)In this Part “anti-social behaviour” means—

- (a)conduct that has caused, or is likely to cause, harassment, alarm or distress to any person,
- (b)conduct capable of causing nuisance or annoyance to a person in relation to that person’s occupation of residential premises, or
- (c)conduct capable of causing housing-related nuisance or annoyance to any person.

# What is Anti-Social Behaviour?

High	Medium	Standard (Community Safety)
Domestic Abuse	Noise	Graffiti
Physical Violence	Drug use	Bulk Waste
Arson	Verbal Abuse	Litter/Rubbish
Hate Crime	Nuisance from Vehicles	Dog Fouling
Cuckooing/ mate crime	Criminal Behaviour	
Stalking/Harassment		
Sexual Offences		

Page 35

Agenda Item 7

# What is Not Anti-Social Behaviour?

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- children playing and babies crying,
- household noise due to every-day living (e.g. proportionate TV, music / radio noise
  - noise from electrical items such as washing machines or vacuum cleaners
- DIY during reasonable hours as defined by local authorities, usually between 8am and 9pm weekdays, 8am to 7pm on Saturdays and 10am to 5pm on Sundays
  - noise created by someone due to a disability/vulnerability/mobility aid,
    - one-off parties,
    - BBQs and celebrations,
  - cooking odours and reasonable household smells, smoke, minor car maintenance,
    - one off arguments and
- minor disputes between neighbours or personal differences, this includes the use of private CCTV or trespassing.

# Reporting ASB to West Kent

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- Can be done on our website  
[www.wkha.org.uk](http://www.wkha.org.uk)
- Telephone – 01732 749400
- Email [help@wkha.org.uk](mailto:help@wkha.org.uk)
- In person to Tenancy Services Officer

# ASB Case – Triaging

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- The Community Safety Co-Ordinator (CSC) will then triage the report. Contact the Source to obtain more information. The CSC will then make an assessment as to whether the source is best suited to try resolve the matter with the subject in the first instance.  
The CSC may contact the subject to discuss the report to make them aware to try and resolve the case.
- The CSC may make a decision that a further investigation is required. Things they may look at are (but not limited to)
  - Whether the source has reported this type of incident to us before and has tried to resolve the issue previously
  - The subject has a history of ASB
  - The frequency of the incidents that are occurring.



# ASB Case – Triaging

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- If the CSC decides that a case needs further investigation then they will assign it to the relevant case officer
- **HIGH**  
Community Safety Team
- **Medium/Standard**  
Tenancy Services Team

Page 39

Agenda Item 7

# ASB Case – Investigation

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- Once a case has been assigned to the case officer they will conduct a further investigation, this might include doing the following
  - Getting to source to complete incident diaries
  - Using the “ASB App”
  - Multi-agency meetings
    - Door knocks
    - Installing CCTV
    - Interviewing the Subject
    - Using non legal remedies
  - Investigating ASB takes time

# Anonymous vs Confidential

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- In the last 12 months 119 reports have been logged as “Anonymous” meaning that most of these reports have been filed with no further action
- We treat all calls as confidential and would not discuss the source of the report with the subject without consent of the source.
- If person is anonymous then it makes it harder to obtain details of what had happen and more importantly the **impact** of the behaviour.
- ***We also can not provide feedback of our actions***

# Non Legal Remedies

Mediation	Acceptable Behaviour Agreements	Good Neighbour Agreement
Informal warnings	Door step conversations	Written Warnings
Referral to support	Youth intervention schemes	Restorative solutions
Noise monitoring	Informal undertaking	Support and counselling
Parenting Agreement /ABA	CPN warnings	Community Conference

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# ASB Case – Enforcement

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- Managed by the Community Safety Team following a referral from the Tenancy Services Officer
- Injunction – A court order that tells the subject what they should or shouldn't be doing. Can be sent to prison for up to two years if breached
- Possession – Always the last resort, can take a long time (average 12-18 months – not always guaranteed)

Page 43

Agenda Item 7

# Community Safety Team Successive

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- In the last year we have obtained 7 Injunctions against residents.
- Helped SDC identified 3 Fly-tippers in Swanley who all received £400 fines.
- Through partnership working issued 12 Community Protection Notices with local authorities– 2 Fixed Penalty Notices for breaching (Outside of SDC)
- Managed over 95 Domestic Abuse cases

# ASB APP

Page 45



- Residents are invited by West Kent to register (Must have an open case)
- The ASB APP is available from the Apple App Store and Google PlayStore
- Has the ability to send diary sheets, sound recordings, videos and photos

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Places to live. Space to grow.

# ASB APP

Page 46



- Since we have had over 50 residents regularly use the app
- Over 300 pieces of evidence supplied to us.

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**WestKent**

Places to live. Space to grow.



# Why don't you just evict?

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Page 47

- Always the last resort, Tenancy Sustainment is the goal
- Can be timely and costly
- Judges exercise discretion
- Case Law
- Homelessness Reduction Act
- Organisations own strategy

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**WestKent**

Places to live. Space to grow.

# Moving tenants

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Page 48



- Management Transfers
- Mutual Exchange
- Application to Housing Register
- Can't just move either party

# Complaints

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Page 49

- Organisations own complaints procedure
  - Stage 1
  - Stage 2
- Housing Ombudsmen
- Community Trigger

Agenda Item 7

# Any Questions

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# Community Mobilisation 'Better Together'

Page 51

better  
together

Agenda Item 9

Yulia La-Kruz/Kelly Webb

January 2023

- Better Together builds on the ‘hands on’ projects that people created during the pandemic in their own neighbourhoods.
- Practical support, skills development, networking and capacity building will be provided to individuals and new/existing community groups to enable new initiatives and groups.

Page 52

- Projects include:

- Sharing skills, spaces and resources
- Families working and playing more together.
- Batch cooking and community meals.
- Food growing and tree planting.
- Trading, making and repairing.

# Community Mobilisation schemes

- **Community Membership** - an easily accessible portal/network of services where residents and community groups can link up regarding local services, support groups and harness opportunities to share their work and projects
- **Community Hubs** – build a virtual community hub portal, creating a campus for social change, alongside pop-up physical hubs, creating inclusive work and co-production space for local residents and organisations to deliver community events, activities, training, talks and support networks
- **Social Action and Volunteering** – build community capacity by promoting and widening opportunities for the community to participate and volunteer in local activities and projects to address local issues
- **Community Toolkit** – create an online and hard copy of a Community Planning toolkit to improve skills and knowledge for planning and empowerment through training for communities and services on how to do it
- **Vocational Learning and Development Placements** – as part of UKSPF, create opportunities that enable participants to develop their professional skills and progress into employment
- **Advice & Support for community initiatives** - Support community to develop project plans, offer funding advice and provide space to hold community meetings and activities.

# What has been achieved

- Online survey ‘Better together’ launched in July 2022 to establish how people feel about their community, reviewing the needs of the community and identify where the Council can best support.
- Over 105 responses received with majority (over 83%) from residents in the district:
- The ideas that resident would like to take part in or initiate include:
  - Pop-up indoor and outdoor cinemas
  - Community gardening
  - Recreational centre for older people and families
  - Upcycling projects to help to reduce the waste
  - Getting involved in litter picks
  - Volunteering more in their community
  - Cookery courses for those on a low income



# What has been achieved

## Mums into Business

Organised in partnership with WKHA, an 8 week course for women with children, run at Swanley Children Centre to learn skills required to set-up a business, to establish a network and put acquired skills into practice by co-producing the product and sell it at the Swanley market at the end of the course.

## Volunteer Fair

In partnership with IMAGO, we organised and hosted a Volunteer Fair in October 2022 at The Stag Theatre. Nearly 100 visitors attended the event - looking for opportunities to volunteer. Over 60 stallholders attended. The Communities team recruited a volunteer to support postnatal classes.



**SEVENOAKS VOLUNTEER FAIR**  
in partnership with Sevenoaks District Council

IMAGO  
Volunteer Centre  
West Kent

Join us to find opportunities with local voluntary groups and organisations

Thursday 20th October - 11am to 2pm  
The Plaza Suite at the Stag Sevenoaks,  
London Road, Sevenoaks, TN13 1ZZ

Give as much or as little time as you can:  
•Share Skills •Meet New People •Make a Positive Impact  
•Build Confidence & Self Esteem •Improve your Health & Wellbeing

IMAGO  
Your local charity  
Building Resilience,  
Facilitating Change  
Since 1964

Kent  
Volunteer  
Partnership

Sevenoaks  
District Council

www.imago.community  
Registered charity number: 1068388 Registered company number: 5354462

# What has been achieved

- 5-week cooking courses for vulnerable families.
- Help save money on food costs for families.
- Recipes adapted to use ingredients available through foodbanks and in support food parcels.
- Delivered by our One You advisers via Zoom
- Each family receives a free slow cooker and spices set.
- Referrals can also be made through our Housing and HERO teams.

Page 56

## Let's Cook! **FREE**

Agenda Item 9

Learn how to cook healthy food on a budget with our online cooking course starting October 2022

Our five-week course will help you prepare cost effective, nutritious and delicious meals, reduce food waste and more!

Everyone who completes the course will receive a **FREE** slow cooker worth £40 (T&Cs apply).

### Book your place

Email [healthy.living@sevenoaks.gov.uk](mailto:healthy.living@sevenoaks.gov.uk)

Call 01732 227000



# What has been achieved

- Secured £172,000 funding as part of the UK Shared Prosperity Fund (UKSPF) to deliver the Growth Gurus Community Hub in Swanley. The project will:
- Provide each young person with a dedicated support advisor (The Education People) to enhance work readiness and wellbeing.
- Offer a dedicated Growth Guru to work with a young person, developing a personalised support package of mentoring, coaching and networking.
- Provide work experience and job preparation for young people entering the job market.
- Offer financial, emotional and physical well-being support and advice to transition people into work.
- Provide greater networking, collaboration and innovation plans for businesses and voluntary sector organisations.

# What has been achieved

## ‘Grow a Healthy Swanley’

- Local residents and patients from the Patient Participation Group at Oaks Surgery (St Mary’s ward, Swanley) wanted help to set up a volunteer gardening group, to encourage involvement in various projects.
- We provided advice on how to form a community group and adopt a Constitution, helping the group develop a project plan.
- Communications and networking support (for example, engaging with the Seniors Action Forum) was provided to promote public meetings and volunteer recruitment process.
- We helped to find suitable venues activities and signposted to different sources of grant funding to support the delivery of the project plan.

# What has been achieved

## ‘Warm Spaces’

- We created a directory of local warm spaces available online and in paper copy.
- We facilitated a marketing campaign to encourage even more local organisations to consider opening their facilities as safe warm spaces to our most vulnerable residents in the district.

Page 59

We helped to source suitable venues activities and signposted to different sources of grant funding to support the provision of warm spaces in the district.

- We provide advice on venue risk assessment and health and safety requirements, alongside basic safeguarding awareness training.
- We have 23 venues now registered on the directory.

# What's coming up...

## 'Hello Lamppost'

- Community engagement and mobilisation tool using 'QR codes'
- Talking objects (benches, planters, coffee tables, public art, post boxes, etc), which engage the community in conversations about their local area - what they like, what they would improve, how they would improve it, what they can do to make things happen.

Page 60

The project aims to:

- Empower residents to create projects that directly benefit them
- Help local people put forward ideas to grow together with friends and neighbours.
- Encourage local people to develop ideas for new livelihoods or community projects.
- Initiative being piloted in Swanley with 3 talking objects at Swanley park and the new skate park.



Agenda Item 9

Hi 

Talk with me to find out what activities are on in Swanley Park and share your thoughts on our green space!

TEXT:

**HELLO LAMP  
POST #SVLP1**

TO:  
**07723  
498872**

OR SCAN:  


**Sevenoaks**  
DISTRICT COUNCIL

All messages are anonymous  
Standard messaging rates apply  
For more information visit: [hp.city](http://hp.city)

# What's coming up...

## 'Better Together community hub'

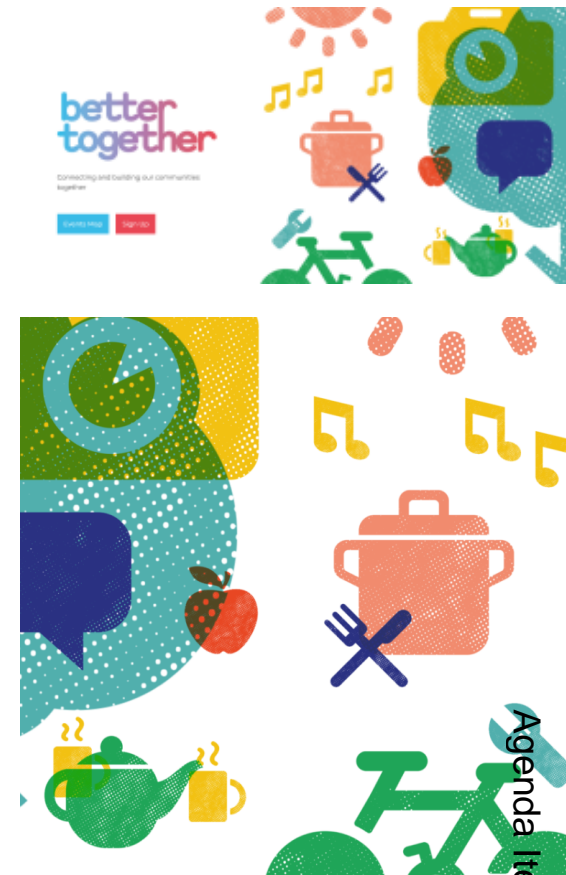
<http://www.bettertogethercommunity.org.uk/staging/>

- The hub will mobilise people to bring forward ideas, skills, events and projects, which will help and connect their local community. From cooking, upcycling, gardening and food growing, sharing skills and learning, or even a film night, coffee morning or the chance to play, create or sing. The list could be endless.

Page 61

Better Together gives people the tools, advice and support you may need to help get you going, from funding advice, recruiting volunteers, social media and communications tips, help with venues, event organisation, business advice, training and networking.

- Time to Spare digital tools will be available to the hub's members immediately to improve data quality and record their own impact which can support them in getting grants from external organisations.
- An online Community Toolkit will be added providing helpful information to community groups, from funding and grants, venue hire, health and safety, working with volunteers etc.
- Directory of Services being updated.
- Website currently being tested - due to go live in March 2023.



Thank You

Any Questions